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HUMPHREYS

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CONCIERGE AT ITS FINEST

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# TERMS AND CONDITIONS

## **Humphreys of Henley Printed and E-Gift Cards are sold subject to the following terms and conditions:**

- Gift Cards are valid for 6 months from date of purchase.
- Gift Cards can be redeemed against all products on the [www.humphreysofhenley.co.uk](http://www.humphreysofhenley.co.uk) site.
- Gift Cards are non-transferable and may not be returned or redeemed for cash.
- If your order total is less than the value of the Gift Card, the remaining balance will be credited to your account and will be redeemed against subsequent orders. You may check your Gift Card balance online via your My Account page.
- If your order exceeds the value of the Gift Card and you have existing store credit on your account, this will automatically be redeemed to cover the remaining balance. All remaining balances exceeding the value of your gift credit or store credit must be paid by credit or debit card.
- If you return products you have purchased using a Gift Card, the remaining balance will be credited to your account as store credit and will be redeemed against subsequent orders. You may check your Store Credit balance online via your My Account page.
- E-Gift Cards will be e-mailed to the recipient once the full order has been processed and payment has been taken. A copy will also be sent to the sender as confirmation of dispatch.
- Humphreys of Henley is not liable for delivery of a E-Gift Card to an incorrect or non-existent email address. This is the sole responsibility of the purchaser.
- Humphreys of Henley is not responsible if a Gift Card is lost, stolen, destroyed or used without permission.
- Humphreys of Henley reserves the right to cancel a Gift Card if we deem such action necessary.
- Promotion codes cannot be applied to the purchase of Gift Cards with the exception of free shipping codes which can be applied to Printed Gift Cards orders.
- Sales tax and shipping is applicable on any products purchased with a Humphreys of Henley Gift Card.
- Shipping is applicable on Printed Gift Cards.
- The undertaking of these activities may involve some personal risk. With some events you may be required to sign a disclaimer on the day, please read these documents carefully. Some personal insurance policies may not cover some of the experiences in respect of which our vouchers may be redeemed. Please check with the operator and your insurer well in advance of your day. Note that operators usually require participants to comply with specified safety procedures. Please listen and take note if they ask you to do something - it is usually for your own safety.
- Once you book a specific date with for your experience you are bound by the suppliers terms and conditions regarding cancellations

**Samantha Evans**  
Founder and  
Exquisite England Connoisseur



We excite and  
delight our visitors  
with quintessentially  
English experiences  
in the countryside.

Welcome to Humphreys of Henley.

I was inspired to launch Humphreys of Henley by my love of the English countryside, I was brought up in the Cotswolds and live in the Chilterns, and my desire to share the hidden wonders that are so often missed by visitors.

Our guests provide our proudest moments, when we see their eyes widen in amazement at the majesty of a hawk in full flight, or their absolute joy when they shoot their first clay from the skies.

When we plan your itinerary with you, we identify each detail that will make the day totally memorable for you: your passions and interests are at the heart of the itinerary and will create fabulous countryside experiences.

Our guests tell us that they value the knowledge that they can trust us to deliver exactly what we promise...and more. They value the break from decision making in their busy lives, the only decisions that you will make on the day is what to wear and what to eat.

Let us do the research, coordination and planning so that you can optimise every moment of your precious leisure time, it's what we love doing and, I'm proud to say, we are very good at it.

My team and I look forward to creating your memorable experiences for you and welcoming you to our favourite place in the world.